# Ryzom - Support # 1382

Status:	Closed	Priority:	Normal
Author:	mokoi	Category:	OS: Mac
Created:	10/25/2011	Assignee:	vl
Updated:	04/09/2012	Due date:	
Subject:	Question string client.pack and game missions		

## Description

In the PC and linux version of the client uses a file called "string\_client.pack which is a binary of a whole heap of object sitems & ID's and mission texts and such.

This file can become corrupt for whatever reason and in a lot of support issues a deletion of this file is a standard fix, as the game rebuilds it on the next login.

So question:

- 1. Does this file exist in the Mac version or does the client look for the raw data in the bnp files? this may explain lag issues and lockups.
- 2. If it does exist .. where is it? and if its in a hidden directory could someone please explain/document a proceedure to unhide it and delete it.

This could help to resolve a building list of mysterious mission and quest issues we are receiveing from Mac players.

Thanks in advance

Mokoi (CSR)

SGM Arispotle

### History

#### #1 - 11/04/2011 08:23 am - mokoi

A typical log.log file reveals this file is missing

2011/08/03 20:44:24 WRN 1884576960 <Unknown> path.cpp 516 lookup : PATH: File (classificationtype\_words\_en.txt) not found (classificationtype\_words\_en.txt)

2011/08/03 20:44:24 WRN 1884576960 <Unknown> file.cpp 265 open : Failed to open file './save/string\_client.pack', error 2 : No such file or directory

#### #2 - 11/15/2011 10:10 am - vI

- Category set to OS: Mac
- Status changed from New to Resolved
- Assignee set to vl

Yes the file exists on Mac, it s in:

~/Library/Application Support/Ryzom/save/string\_client.pack

#### #3 - 04/09/2012 10:22 am - kervala

- Status changed from Resolved to Closed
- Target version set to Version 0.9.0

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